



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2013 - December 31, 2013

Filing Confirmation Number: 0006101030

Filing Deadline: January 15, 2014

FRN: 0007734387

Filing Date: 01/15/2014 11:58 AM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period?

Date that you began offering handsets in the United States 05/13

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: Norvado, Inc.
Brand Names: Norvado Wireless
PO Box: 67
Street Address: 43705 U.S. Highway 63
City: Cable
State: WI
Zip Code: 54821

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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Herman & Whiteaker, LLC
PO Box:
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Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <http://www.norvadowireless.com/norvado-phones.php>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Norvado has instructed its sales staff about the availability of hearing-aid compatible phone models and it has wireless industry pamphlets available in its company store to provide information on the FCC's requirements and HAC rating system. Additional information about hearing aid compatibility is available on the Company's website.

Methodology for Functionality Levels

Norvado offers HAC-compatible handsets and devices in three categories: "Basic", "Feature," and "Smartphone." "Basic" phone makes/takes phone calls; may have no camera or a VGA Camera; Picture messaging may also be available on some models; sends/receives text messaging. "Feature" phone has access to an App market; these devices will have 2 Megapixel or better cameras; generally have stereo Bluetooth capabilities; most feature additional HTML internet browser and larger, high resolution displays; some phones in this category have touch

screens and/or slide out QWERTY keyboard; 3G capabilities; up to 8MP rear facing camera. "Smartphone" has access to an app market; 3G and 4G capabilities; 8MP and higher rear facing camera; faster processors than Feature phones; better screen quality than Feature phones; higher priced than Feature phones and these devices support both voice and data communications and generally are Wi-Fi capable and feature rich.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 17

Air Interface	Fully Hearing Aid Compatible Number Percent		Acoustic Coupling Compatible Only Number Percent		Non-Compliant Handsets Number Percent		Excluded Handsets Number	Total by Air Interface
GSM	9	53%	7	41%	1	6%		17
WCDMA	8	50%	7	44%	1	6%		16

Handset 1: Alcatel 768T

Handset Maker

Alcatel

Handset Model Name

768T

FCC ID

RAD287

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1700 MHz WCDMA
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Basic

Remarks

Handset 2: Alcatel 875T

Handset Maker

Alcatel

Handset Model Name

875T

FCC ID

RAD296

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1700 MHz WCDMA
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Feature Phone

Remarks

Handset 3: Alcatel 909s

Handset Maker

Alcatel

Handset Model Name

909s

FCC ID

RAD183

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1700 MHz WCDMA
1800 MHz GSM
1900 MHz GSM
2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Feature Phone

Remarks

Handset 4: Alcatel 995S

Handset Maker

Alcatel

Handset Model Name

995S

FCC ID

RAD231

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 5: Apple iPhone 5

Handset Maker

Apple

Handset Model Name

iPhone 5

FCC ID

BCG-E2599A

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 6: Bullitt Group Cat B15

Handset Maker

Bullitt Group

Handset Model Name

Cat B15

FCC ID

ZL5B15AWS

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks**Handset 7: HTC One S****Handset Maker**

HTC

Handset Model Name

One S

FCC ID

NM8PJ40110

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 8: HTC Sensation

Handset Maker

HTC

Handset Model Name

Sensation

FCC ID

NM8PG58100

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 10/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 9: LG Nexus 4

Handset Maker

LG

Handset Model Name

Nexus 4

FCC ID

ZNFE960

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks**Handset 10: LG P999****Handset Maker**

LG

Handset Model Name

P999

FCC ID

BEJP999DW

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1700 MHz WCDMA
1800 MHz GSM
1900 MHz GSM
2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 11: Motorola XT 886

Handset Maker

Motorola

Handset Model Name

XT 886

FCC ID

IHDT56NH4

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 12: Reach Tech 9788

Handset Maker

Reach Tech

Handset Model Name

9788

FCC ID

Z5JREACH-9788

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks**Handset 13: Samsung Exhibit 4G T759****Handset Maker**

Samsung

Handset Model Name**FCC ID**

Exhibit 4G T759

A3LSGHT759

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 06/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 14: Samsung Galaxy S Blaze 4G

Handset Maker

Samsung

Handset Model Name

Galaxy S Blaze 4G

FCC ID

A3LSGHT769

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 05/13 to 07/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 15: Samsung Galaxy SIII

Handset Maker

Samsung

Handset Model Name

Galaxy SIII

FCC ID

A3LSGHT999

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 16: Samsung Galaxy SIV

Handset Maker

Samsung

Handset Model Name

Galaxy SIV

FCC ID

A3LSGHM919

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1700 MHz WCDMA
1800 MHz GSM
1900 MHz GSM
2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 17: Sony Ericsson LT30a

Handset Maker

Sony Ericsson

Handset Model Name

LT30a

FCC ID

PY7PM-0030

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/13

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone

Remarks

Certification

This Report has been certified by:

Gregory W Whiteaker Authorized Agent

01/15/2014 11:58 AM